

APPEAL POLICY

** This Appeal Policy replaces and supersedes all pre-existing alternate Swim Alberta appeal policies including those posted on the Swim Alberta website prior to February 4, 2013 and any policies, handbooks, or guidelines that reference appeals related to officials, coaches, directors, staff, or athletes. This Appeal Policy does not supersede or replace a competition's appeals policy **

Definitions

- 1. The following terms have these meanings in this Policy:
 - a) "Appellant" The Party appealing a decision
 - b) "Respondent" The body whose decision is being appealed
 - c) "Parties" The Appellant, Respondent, and any other Members or persons affected by the appeal
 - d) "Days" Days irrespective of weekend and holidays
 - e) "Member" All categories of membership defined in Section 2.1 of the Swim Alberta Constitution and Bylaws as well as all individuals employed by, or engaged in activities with, Swim Alberta including but not limited to, clubs, athletes, coaches, officials, volunteers, managers, administrators, directors and officers of Swim Alberta and parents/guardians of athletes

Purpose

2. The purpose of this Policy is to enable appeals of certain decisions made by Swim Alberta to be dealt with fairly, expeditiously and affordably, within Swim Alberta and without recourse to external legal procedures.

Scope and Application of this Policy

- 3. This Policy applies to all Members. Any Member who is directly affected by a Swim Alberta decision shall have the right to appeal that decision; provided there are sufficient grounds for the appeal under the **Grounds for Appeal**, subject to the limits set out in this Policy.
- This Policy will apply to decisions made by Swim Alberta relating to eligibility, selection, discipline, or any other matter deemed appropriate by Swim Alberta.
- 5. This Policy will **not** apply to decisions relating to:
 - a) Employment
 - b) Infractions for doping offenses
 - c) Classification protests
 - d) The rules of swimming
 - e) Selection criteria, quotas, policies, and procedures established by entities other than Swim Alberta
 - f) Substance, content and establishment of team selection criteria
 - g) Volunteer appointments and the withdrawal or termination of those appointments
 - h) Budgeting and budget implementation

- i) Swim Alberta's operational structure and committee appointments
- j) Decisions or discipline arising within the business, activities, or events organized by entities other than Swim Alberta (appeals of these decisions shall be dealt with pursuant to the policies of those other entities unless requested and accepted by Swim Alberta at its sole discretion)
- k) Decisions or discipline arising within competition (appeals of these decisions shall be dealt with within competition under the competition's appeal process)
- I) Commercial matters

Alternate Dispute Resolution

6. Swim Alberta supports the options of mediation and facilitation as provided by Alternate Dispute Resolution (ADR). At any time in the Appeals process, the Parties, by mutual agreement, may decide to pursue alternate dispute resolution as described in Swim Alberta's Alternate Dispute Resolution Policy. Failing the resolution of the appeal through that process, or if either Party chooses to forego alternate dispute resolution, the appeal shall continue to be addressed under this Policy.

Timing of Appeal

- 7. Members who wish to appeal a decision have fourteen (14) days from the date on which they received notice of the decision to submit, in writing to Swim Alberta's head office, the following:
 - a) Notice of the intention to appeal
 - b) Contact information and status of the appellant
 - c) Name of the respondent and any affected parties
 - d) Date the appellant was advised of the decision being appealed
 - e) A copy of the decision being appealed, or description of decision if written document is not available
 - f) Grounds for the appeal
 - g) Detailed reasons for the appeal
 - h) All evidence that supports these grounds
 - i) Requested remedy or remedies
 - i) A payment of two hundred fifty dollars (\$250), which will be refunded if the appeal is successful.
- 8. A Member wishing to initiate an appeal beyond the fourteen (14) day period must provide a written request stating the reasons for an exemption. The decision to allow, or not allow, an appeal outside of the fourteen (14) day period will be at the sole discretion of the Case Manager and may not be appealed.

Grounds for Appeal

- 9. A decision cannot be appealed on its merits alone. An appeal may only be heard if there are sufficient grounds for appeal. Sufficient grounds include the Respondent:
 - a) Made a decision that it did not have authority or jurisdiction (as set out in the Respondent's governing documents)
 - b) Failed to follow its own procedures (as set out in the Respondent's governing documents)
 - c) Made a decision that was influenced by bias (where bias is defined as a lack of neutrality to such an extent that the decision-maker is unable to consider other views)
 - d) Made a decision that was grossly unreasonable
- 10. The Appellant bears the onus of proof and must demonstrate, on a balance of probabilities, that the Respondent has made a procedural error as described in the **Grounds for Appeal (Section 9)**.

Screening of Appeal

- 11. Upon receiving the notice of the appeal, the fee, and all other information (outlined in **Timing of Appeal**), Swim Alberta will appoint a Case Manager who has sole discretion to decide whether there are sufficient grounds for the appeal.
- 12. If the appeal is denied on the basis of insufficient grounds, the Appellant will be notified, in writing, of the reasons for this decision. This decision may not be appealed.
- 13. If the Case Manager is satisfied there are sufficient grounds for an appeal, the Case Manager will appoint an Appeals Panel, which will consist of a single Adjudicator, to hear the appeal. In extraordinary circumstances, and at the discretion of the Case Manager, a Panel of three persons may be appointed to hear the appeal. In this event, the Case Manager will appoint one of the Panel's members to serve as the Chair.

Procedure for Appeal Hearing

- 14. The Case Manager shall notify the Parties that the appeal will be heard. The Case Manager shall then decide the format under which the appeal will be heard. This decision is at the sole discretion of the Case Manager and may not be appealed.
- 15. If a Party chooses not to participate in the hearing, the hearing will proceed in any event.
- 16. The format of the hearing may involve an oral in-person hearing, an oral hearing by telephone, a hearing based on a review of documentary evidence, or a combination of these methods. The hearing will be governed by the procedures that the Case Manager and the Panel deem appropriate in the circumstances, provided that:
 - a) The hearing will be held within the appropriate timeline determined by the Case Manager.
 - b) The Parties will be given reasonable notice of the day, time and place of the hearing.
 - c) Copies of any written documents which the parties wish to have the Panel consider will be provided to all Parties in advance of the hearing
 - d) The Parties may be accompanied by a representative, advisor, or legal counsel at their own expense
 - e) The Panel may request that any other individual participate and give evidence at the hearing
 - f) If a decision in the appeal may affect another party to the extent that the other party would have recourse to an appeal in their own right under this Policy, that party will become a party to the appeal in question and will be bound by its outcome.
 - g) The decision to uphold or reject the appeal will be by a majority vote of Panel members
- 17. In fulfilling its duties, the Panel may obtain independent advice.

Appeal Decision

- 18. The Panel shall issue its decision, in writing and with reasons. In making its decision, the Panel will have no greater authority than that of the original decision-maker. The Panel may decide to:
 - a) Reject the appeal and confirm the decision being appealed
 - b) Uphold the appeal and refer the matter back to the initial decision-maker for a new decision
 - c) Uphold the appeal and vary the decision
 - d) Determine whether costs of the appeal, excluding legal fees and legal disbursements of any Parties, will be assessed against any Party. In assessing costs, the Panel will take into account the outcome of the appeal, the conduct of the Parties, and the Parties' respective financial resources

19. The Panel's written decision, with reasons, will be distributed to all Parties, the Case Manager, and Swim Alberta. In extraordinary circumstances, the Panel may first issue a verbal or summary decision soon after the hearing's conclusion. The decision will be considered a matter of public record unless decided otherwise by the Panel.

Confidentiality

20. The appeals process is confidential and involves only the Parties, the Case Manager, the Panel, and any independent advisors to the Panel. Once initiated and until a decision is released, none of the Parties will disclose confidential information to any person not involved in the proceedings.

Final and Binding

- 21. The decision of the Panel will be binding on the Parties and on all Members.
- 22. No action or legal proceeding will be commenced against Swim Alberta or its Members in respect of a dispute, unless Swim Alberta has refused or failed to provide or abide by the dispute resolution process and/or appeal process as set out in Swim Alberta's governing documents.